2015-2016
Family Energy Rebate

Apply before 11pm
16 June 2016

WHAT IS THE FAMILY ENERGY REBATE?
The Family Energy Rebate helps NSW households with dependent children to cover the costs of their energy bills. In 2015-16 the rebate gives:

- up to $150 credit on energy bills for eligible applicants who hold an account with an electricity retailer
- up to $165 direct payment to nominated bank accounts for eligible applicants who live in an on-supplied residential community, retirement village or strata scheme and receive electricity from the on-supplied operator.

AM I ELIGIBLE FOR THE REBATE?
To be eligible you MUST:

- be a resident of New South Wales; and
- be an account holder of an electricity retailer, or a long term resident of an on-supplied residential community, or a resident of an on-supplied retirement village, or a resident of an on-supplied strata scheme; and whose name appears on the electricity account for supply to her or his principal place of residence; and
- have been assessed by the Federal Department of Human Services as being eligible for the Family Tax Benefit (FTB) A or B at any time during the 2014-15 financial year, and have received a payment in respect of that eligibility.

WHAT DO I NEED TO DO BEFORE I APPLY?
You'll need to have:

- lodged your tax return for 2014-15 with the Australian Taxation Office or informed the Department of Human Services (DHS) if you’re not required to lodge a tax return; and
- received confirmation from DHS as to your eligibility for Family Tax Benefit A or B for 2014-15.

HOW TO APPLY

- ONLINE - it takes just two minutes to submit an application. Processing starts immediately.
- PAPER - download a form from the website, complete and submit by email, fax or post. Use this form if you receive your electricity from the operator of the on-supplied residential community, retirement village or strata scheme where you live.

FOR MORE INFORMATION & ASSISTANCE

PHONE Service NSW 13 77 88
EMAIL fer.program@trade.nsw.gov.au

If you have a DHS Health Care Card, you may also be eligible for the Low Income Household Rebate. Visit our website for more information.